



GPRS on Fingerprint Clocks FAQ's

Question: My clocks are not connected in My PEOnline Software How do I fix This?

Solution: Possibility 1: Check to see if you're Crossbridge HostServer is "Enabled"

Possibility 2: Make sure the clocks have the GPRS enabled

Possibility 1:

How to Connect Tunnel. (This is so your clock can communicate with your network)

1. Go to Start > Control Panel > Network Connections
2. Look to see if Crossbridge HostServer is "Enabled"
3. If "disabled" dbl click and when connection screen pops up hit [Connect]
4. After it is connected the close network connections window.

Possibility 2:

How to connect clocks to GPRS.

1. [menu]
2. [options]
3. [gprs]
4. [gprs enable]
5. [y]
6. Exit back to main menu

Question: How do I disable the clocks that I am not using so the PEOnline software doesn't try to connect to them?

Solution: Disable the monitoring feature.

How to disable clock.

1. open Peonline Software
2. [setup]
3. [Machines
4. Highlight machine
5. Click [edit]
6. Uncheck [monitored]
7. Click [ok]
8. Click [close]
9. To Re-enable follow same steps but tick [monitored]