

Keep Track of your business from wherever you do business.



Data-Maxx™
Technologies, Inc.

TeleTrak™ *from* **Data-Maxx™**

Tracking the movements and productivity of a large mobile work force is a necessity in today's competitive markets. Lost time means lost profits. You need to track work force activity daily with current information that is accurate. You need informative management reports that really help you make decisions. TeleTrak™ from Data-Maxx™ makes the power of comprehensive workforce tracking as simple as using any touch-tone telephone.

Work Force on the Move

The TeleTrak System from Data-Maxx is the perfect solution for a work force that is on the move. TeleTrak allows you to collect information on time and activities from remote sites in which dedicated time clocks are impractical. It is ideally suited for mobile work forces such as mechanical, electrical and plumbing contractors, home health care and security personnel, janitorial services, installation and service technicians, and temporary employee agencies.

TeleTrak uses digitally recorded voice prompts and touch tone response technology to process data from any location that has a touch-tone telephone. Data is then transferred to the Data-Maxx database software. Receive up-to-the-minute data on who is working, where they are working, and what they are working on.

For example, if you want to know how many people are on the job at 10:00 a.m., just run a

"Who's In" report and all the information is at your fingertips. Need to get a message to your



employees? TeleTrak allows you to record messages for the user, which the user can receive after they have entered their ID number - anytime - throughout the day.

How Does TeleTrak Function?

TeleTrak uses a PC equipped with a special

board that delivers voice prompts to a caller, then processes the touch-tone impulses from the caller's response. These responses are translated into readable data packets for Data-Maxx to process, just as if they were coming from a standard dataclock.

User Interface: When employees call into the system, they are prompted for their ID code. Up to three additional pieces of identifying information may also be requested. The user then responds by entering the data into the telephone, using the touch-tone keypad. Additional information can be prompted such as location, job, and task or work order. Users can hear verification feedback, including their name and special messages regarding prior activity and transactions. TeleTrak also allows multiple employee transactions to be collected and processed during a single call.

Administration: Supervisors can monitor activity or add punches by phone. Supervisors can also leave messages for employees and regulate non-work time such as holiday, sick days, vacation, personal or bonus time.

Reports: Collect information about employee time, department, job, and work orders. All information is seamlessly merged into your Data-Maxx software for report generation, on demand, as the activities take place. A full array of time card, labor tracking, and other management reports are available

including: Who's In, Department Summary, Job Summary, and more. And, reports are customizable so you can get information tailored to meet your business requirements.

Since Data-Maxx supports over 100 of today's most popular payroll programs, and also exports to most spreadsheet software and ASCII formats, you can significantly reduce the time and errors associated with manual entry of this data.

Software Features

TeleTrak provides additional standard features that allow you to:

- Turn specific prompts on or off
- Decide what data you want your employees to enter, such as company code, type of job, department, work orders, transfer information, breaks and lunches
- Customize any voice prompts within TeleTrak
- Choose from recorded responses available in English and Spanish. TeleTrak supports up to 9 languages, simultaneously
- Maintain data accuracy and security using Caller ID, Employee, Department and Job Verification, Employee Password, and Supervisor Password Control.
- Playback each employee name as they phone-in for personalized verification. All of TeleTrak's data files are duplicated online for enhanced security purposes
- Monitor the transactions occurring on each port by using the Activity Viewer.

Data-Maxx Technologies, Inc.
P.O. Box 4120
North Fort Myers, FL 33918

239-995-0184 phone
888-995-0184 toll-free
239-495-6117 fax

www.data-maxx.net
email: sales@data-maxx.net

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Specifications

Data-Maxx TeleTrak Call Center requires a dedicated Pentium PC, 16 MB RAM, Windows 9X or Windows 2000. 32 MB RAM are required for systems larger than 2 voice boards. Data-Maxx data base software is required on the host PC.

TeleTrak's internal voice cards are CTI Industry-standard hardware manufactured by Dialogic Corp. Each two-port processing board provides two/four telephone line interface circuits, approved for direct connection to analog loop start lines. There is a lifetime warranty for all Dialogic hardware.

Part Numbers

TTSTART Dialogic hardware and software for 2 port starter system

TTADDON Dialogic hardware and software for 2 port add-on system

Call 1-888-995-0184 Today!

For more information, call your Data-Maxx Business Consultant today or visit us on the web at www.data-maxx.net.

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